

# **Improper Medicare Fee-For-Service Payments Report Appendices- May 2008**

# **LIST OF ACRONYMS**

**AC** Affiliated Contractor

**AMA** American Medical Association

**BBA** Balanced Budget Act of 1997

**BETOS** Berenson-Eggers Type of Service

**CAFM** Contractor Administrative-Budget and Financial Management System

**CDAC** Clinical Data Abstraction Center

**CERT** Comprehensive Error Rate Testing

**CMN** Certificate of Medical Necessity

**CMS** Centers for Medicare & Medicaid Services

**CPT** Current Procedural Terminology

**CTRDS** CERT Tracking and Reporting Database and System

**CY** Calendar Year

**DARN** Dollars at Risk of No Documentation

**DHHS** Department of Health and Human Services

**DRG** Diagnosis Related Group

**DME** Durable Medical Equipment

**DMERC** Durable Medical Equipment Regional Carrier

**E&M** Evaluation and Management

**EMR** Electronic Medical Records

**ESRD** End Stage Renal Disease

**FFS** Fee-for-Service

**FI** Fiscal Intermediary

**FY** Fiscal Year

**GPRA** Government Performance & Results Act of 1993

**HCPCS** Healthcare Common Procedure Coding System

**HHA** Home Health Agency

**HICN** Health Insurance Claim Number

**HIPAA** Health Insurance Portability and Accountability Act of 1996

**HI** Hospital Insurance

**HPMP** Hospital Payment Monitoring Program

**ICD-9-CM** International Classification of Diseases (10<sup>th</sup> Revision) Clinical Modification

**IPIA** Improper Payment Information Act

**LCD** Local Coverage Determination

**LI** Line Item

**MAC** Medicare Administrative Contractor

**MMA** Medicare Modernization Act

**MFS** Medicare Fee Schedule

**MIP** Medicare Integrity Program

**MSP** Medicare Secondary Payer

**NCH** National Claims History

**OIG** Office of the Inspector General

**OPPS** Outpatient Prospective Payment System

**POE** Provider Outreach and Education

**PPS** Prospective Payment System

**PSC** Program Safeguard Contractor

**QIO** Quality Improvement Organization

**RAC** Recovery Audit Contractors

**RAP** Request for Anticipated Payment

**RHC** Rural Health Clinic

**RHHI** Regional Home Health Intermediary

**RTP** Return to Provider

**SNF** Skilled Nursing Facility

## **APPENDIX B: PROJECTED IMPROPER PAYMENTS BY CLUSTER**

Tables in this section of the appendix contain improper payment amounts for clusters. In the 2003 and 2004 reports, the CERT program provided error rates and improper payment amounts for each cluster. The MMA included a provision and additional funding to allow CMS to temporarily produce error rates at the individual contractor level, in addition to the cluster level rates, for the 2005 and 2006 reports. Beginning with the May 2007 Report, CERT reverts to reporting only cluster level error rates. Beginning with the November 2007 Report, clusters are listed for each contractor that adjudicated claims during the sampling period. There may be some contractors listed that no longer process claims for Medicare FFS. In addition, MACs which began their contracts during the sampling period are listed, but may have less than a full year of data.

Table B1a contains improper payment amounts for Carrier clusters. The table is sorted in descending order by projected improper payment amounts for Carrier cluster values.

**B1a: Actual and Projected Improper Payments: Part B Contractors**

Carrier Cluster	Actual Overpayment	Actual Underpayment	Actual Improper Payment	Projected Overpayment	Projected Underpayment	Projected Improper Payment
First Coast Service Options FL 00590	\$12,831	\$316	\$13,147	\$412,645,574	\$10,172,561	\$422,818,134
WPS WI/IL/MI/MN 00951/00952/00953/00954	\$7,450	\$964	\$8,414	\$295,876,843	\$38,007,813	\$333,884,655
NHIC CA 31140/31146	\$10,974	\$678	\$11,652	\$271,539,036	\$16,854,674	\$288,393,710
Empire NY 00803	\$17,839	\$645	\$18,484	\$261,268,664	\$9,452,983	\$270,721,647
Empire NJ 00805	\$17,794	\$312	\$18,106	\$237,255,978	\$4,154,117	\$241,410,095
Trailblazer TX 00900	\$10,307	\$445	\$10,752	\$222,219,860	\$9,592,758	\$231,812,618
Cahaba AL/GA/MS 00510/00511/00512	\$10,098	\$466	\$10,565	\$201,248,181	\$9,318,686	\$210,566,867
BCBS AR AR/NM/OK/MO/LA 00520/00521/00522/00523/0 0528	\$9,418	\$389	\$9,807	\$181,456,811	\$7,582,510	\$189,039,321
Trailblazer MD/DE/DC/VA 00901/00902/00903/00904	\$9,600	\$645	\$10,244	\$136,469,172	\$9,306,743	\$145,775,915
HGSA PA 00865	\$7,164	\$910	\$8,074	\$104,596,030	\$13,289,943	\$117,885,973
Palmetto OH/WV 00883/00884	\$7,072	\$115	\$7,187	\$114,005,843	\$1,852,405	\$115,858,248
CIGNA NC 05535	\$6,965	\$760	\$7,725	\$82,594,042	\$9,013,670	\$91,607,712
AdminaStar IN/KY 00630/00660	\$5,884	\$208	\$6,092	\$81,309,070	\$2,871,045	\$84,180,115
NHIC ME/MA/NH/VT 31142/31143/31144/31145	\$6,146	\$884	\$7,030	\$67,260,646	\$9,680,023	\$76,940,669
Noridian MAC Region 3 03002	\$8,580	\$783	\$9,363	\$69,014,584	\$2,919,827	\$71,934,410
BCBS KS/NE/W MO 00650/00655/00651	\$7,599	\$962	\$8,560	\$61,656,960	\$8,224,052	\$69,881,012
CIGNA TN 05440	\$7,351	\$781	\$8,132	\$61,845,107	\$6,571,120	\$68,416,227
Noridian AK/AZ/HI/NV/OR/WA 00831/00832/00833/00834/0 0835/00836	\$4,507	\$197	\$4,704	\$62,230,552	\$2,732,035	\$64,962,588
Noridian ND/CO/WY/IA/SD 00820/00824/00825/00826/0 0889	\$4,632	\$822	\$5,454	\$44,870,381	\$8,079,255	\$52,949,636
Palmetto SC 00880	\$9,703	\$592	\$10,296	\$46,154,936	\$2,817,143	\$48,972,079
HealthNow NY 00801	\$6,730	\$516	\$7,247	\$43,424,399	\$3,331,385	\$46,755,784
Triple S, Inc. PR/VI 00973/00974	\$27,285	\$1,361	\$28,646	\$43,743,277	\$2,181,572	\$45,924,849
First Coast Service Options CT 00591	\$6,548	\$310	\$6,858	\$32,403,516	\$1,536,110	\$33,939,626
GHI NY 14330	\$11,565	\$1,166	\$12,731	\$20,906,195	\$2,106,999	\$23,013,194
BCBS AR RI 00524	\$9,744	\$606	\$10,350	\$10,260,082	\$637,573	\$10,897,655
CIGNA ID 05130	\$4,258	\$639	\$4,897	\$4,351,034	\$652,867	\$5,003,901
Noridian UT 00823	\$1,471	\$64	\$1,535	\$1,936,714	\$84,102	\$2,020,816
BCBS MT 00751	\$949	\$99	\$1,049	\$762,332	\$79,811	\$842,144
<b>Combined</b>	<b>\$250,465</b>	<b>\$16,636</b>	<b>\$267,100</b>	<b>\$3,173,305,818</b>	<b>\$193,103,781</b>	<b>\$3,366,409,599</b>

Table B2a contains actual and projected improper payment amounts for DMERC clusters. The table is sorted in descending order by projected improper payments.

**B2a: Actual and Projected Improper Payments: DME Contractors**

<b>DMERC Cluster</b>	<b>Actual Overpayment</b>	<b>Actual Underpayment</b>	<b>Actual Improper Payment</b>	<b>Projected Overpayment</b>	<b>Projected Underpayment</b>	<b>Projected Improper Payment</b>
Palmetto Region C 00885	\$34,449	\$74	\$34,523	\$344,674,849	\$739,189	\$345,414,038
Noridian Administrative Services MAC Region D 19003	\$38,574	\$944	\$39,517	\$217,468,095	\$5,321,417	\$222,789,512
National Government Services MAC Region B 17003	\$27,265	\$64	\$27,329	\$117,189,416	\$273,703	\$117,463,120
CIGNA Government Services MAC Region C 18003	\$19,379	\$122	\$19,501	\$116,670,028	\$733,226	\$117,403,254
NHIC MAC Region A 16003	\$21,092	\$7	\$21,099	\$83,908,051	\$29,001	\$83,937,052
<b>Combined</b>	<b>\$140,759</b>	<b>\$1,211</b>	<b>\$141,970</b>	<b>\$879,910,439</b>	<b>\$7,096,537</b>	<b>\$887,006,976</b>

Table B3a contains FI-specific improper payment amounts for FI clusters. The table is sorted in descending order by projected improper payment amounts.

**B3a: Actual and Improper Payments: Part A Contractors**

FI Cluster	Actual Overpayment	Actual Underpayment	Actual Improper Payment	Projected Overpayment	Projected Underpayment	Projected Improper Payment
UGS AS/CA/GU/HI/NV/NMI 00454	\$62,745	\$1,283	\$64,028	\$224,990,373	\$4,601,891	\$229,592,265
Palmetto SC 00380	\$33,050	\$11,362	\$44,411	\$117,792,097	\$40,493,686	\$158,285,783
Mutual of Omaha (all states) 52280	\$14,625	\$779	\$15,404	\$106,417,159	\$5,668,700	\$112,085,860
UGS WI/MI 00450/00452	\$13,863	\$702	\$14,565	\$94,035,790	\$5,102,688	\$99,138,477
Trailblazer CO/NM/TX 00400	\$26,140	\$966	\$27,106	\$94,528,430	\$3,494,849	\$98,023,279
Highmark Medicare Services DC/MD 00366	\$31,366	\$4,530	\$35,896	\$81,197,944	\$11,726,060	\$92,924,004
First Coast Service Options FL 00090	\$32,108	\$539	\$32,647	\$77,307,447	\$1,297,283	\$78,604,730
AdminaStar IN/IL/KY/OH 00130/00131/00160/00332	\$7,813	\$3,019	\$10,832	\$57,169,193	\$19,916,660	\$77,085,853
Empire CT/DE/NY 00308	\$14,851	\$2,966	\$17,817	\$63,723,923	\$12,728,033	\$76,451,956
Riverbend NJ/TN 00390	\$10,916	\$468	\$11,384	\$41,051,661	\$1,760,831	\$42,812,491
Anthem ME/MA 00180/00181	\$15,650	\$811	\$16,461	\$37,666,606	\$2,191,813	\$39,858,419
Trispan LA/MO/MS 00230	\$15,333	\$9,213	\$24,546	\$22,366,228	\$13,438,487	\$35,804,714
UGS VA/WV 00453	\$14,616	\$2,120	\$16,737	\$24,326,941	\$3,529,265	\$27,856,206
Cahaba IA/SD 00011	\$9,873	\$1,686	\$11,558	\$22,884,213	\$3,907,216	\$26,791,429
Palmetto NC 00382	\$15,625	\$1,013	\$16,638	\$18,781,339	\$1,217,793	\$19,999,131
Noridian MAC Region 3 03001	\$33,989	\$4,589	\$38,578	\$17,170,120	\$1,546,686	\$18,716,806
BCBS GA GA 00101	\$8,648	\$3,009	\$11,658	\$13,880,541	\$4,829,963	\$18,710,504
Veritus PA 00363	\$5,931	\$621	\$6,552	\$16,794,685	\$1,758,492	\$18,553,177
Noridian AK/WA 00322	\$22,733	\$1,092	\$23,825	\$15,414,025	\$740,576	\$16,154,601
BCBS AR AR 00020	\$17,581	\$11,494	\$29,075	\$6,679,523	\$4,366,998	\$11,046,521
Noridian MN/ND 00320/00321	\$7,134	\$80	\$7,214	\$9,630,612	\$107,844	\$9,738,456
Noridian ID/OR/UT 00323/00325	\$7,281	\$878	\$8,159	\$7,445,376	\$723,718	\$8,169,094
Anthem NH/VT 00270	\$8,592	\$1,163	\$9,756	\$6,158,114	\$833,843	\$6,991,957
Cahaba AL 00010	\$3,686	\$765	\$4,451	\$3,512,139	\$729,349	\$4,241,488
BCBS KS KS 00150	\$6,633	\$2,048	\$8,681	\$2,770,382	\$855,397	\$3,625,779
Chisholm OK 00340	\$9,602	\$195	\$9,796	\$2,974,364	\$60,270	\$3,034,635
BCBS NE NE 00260	\$7,746	\$26	\$7,772	\$1,797,447	\$6,126	\$1,803,574
COSVI PR/VI 57400	\$17,157	\$692	\$17,849	\$1,524,567	\$61,490	\$1,586,058
BCBS AR RI 00021	\$7,428	\$969	\$8,396	\$1,332,439	\$173,748	\$1,506,187
BCBS MT MT 00250	\$746	\$2	\$747	\$190,376	\$480	\$190,856
BCBS WY WY 00460	\$320	\$54	\$374	\$14,586	\$2,476	\$17,063
<b>Combined</b>	<b>\$483,781</b>	<b>\$69,136</b>	<b>\$552,916</b>	<b>\$1,191,528,639</b>	<b>\$147,872,712</b>	<b>\$1,339,401,351</b>



**B4a: Improper Payments: QIOs**

<b>QIO Cluster</b>	Actual Overpayment	Actual Underpayment	Actual Improper Payment	Projected Overpayment	Projected Underpayment	Projected Improper Payment
Short-term Acute Paid Claims	N/A	N/A	N/A	\$3,842,554,267	\$512,881,083	\$4,355,435,349
Long-term Acute Paid Claims	N/A	N/A	N/A	\$193,639,269	\$31,565,907	\$225,205,176
Denied Claims	N/A	N/A	N/A	\$0	\$0	\$0
<b>Total</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>\$4,036,193,536</b>	<b>\$544,446,990</b>	<b>\$4,580,640,526</b>

## APPENDIX C: ERROR RATES BY CLUSTER AND PROVIDER TYPE

Tables in this section of the appendix provide data by cluster. Each table in the appendix includes three error rates for each provider type that billed contractors in the cluster. The three error rates are:

- Paid/Allowed Claims Error Rate,
- Provider Compliance Error Rate (except FIs), and
- No Resolution Rate.

Information on dollars in error is also included in the tables. The table sort defaults to descending order by projected improper payments.

### Appendix C: Part B Contractors

#### C1a: AdminaStar IN/KY 00630/00660

Carrier Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
All Provider Types With Less Than 30 Claims	2.7%	\$19,267,981	0.8%	1.2% - 4.2%	13.9%	0.0%
Family Practice	5.7%	\$13,209,981	1.2%	3.4% - 8.0%	17.1%	0.0%
Internal Medicine	4.2%	\$11,135,515	1.1%	2.0% - 6.4%	12.5%	0.0%
Ambulance Service Supplier (e.g., private ambulance companies, funeral homes)	3.6%	\$6,463,443	2.7%	( 1.6%) - 8.9%	9.3%	0.0%
Cardiology	2.1%	\$5,797,013	0.7%	0.7% - 3.5%	4.3%	0.0%
General Surgery	5.5%	\$4,747,921	2.0%	1.6% - 9.3%	4.6%	0.0%
Dermatology	7.3%	\$3,649,526	3.8%	( 0.2%) - 14.8%	7.8%	0.0%
Orthopedic Surgery	2.7%	\$3,396,092	1.2%	0.2% - 5.1%	12.0%	0.0%
Urology	4.8%	\$2,899,352	4.3%	( 3.6%) - 13.2%	5.9%	0.0%
Podiatry	7.4%	\$2,779,045	3.2%	1.2% - 13.7%	16.6%	0.0%
Pulmonary Disease	5.3%	\$2,559,184	3.1%	( 0.7%) - 11.4%	8.2%	0.0%
Emergency Medicine	4.5%	\$2,417,663	2.2%	0.2% - 8.8%	14.9%	0.0%
Chiropractic	7.8%	\$1,618,299	3.5%	0.9% - 14.6%	38.5%	0.0%
Nurse Practitioner	4.9%	\$1,248,426	3.3%	( 1.6%) - 11.3%	24.7%	0.0%
Diagnostic Radiology	0.8%	\$1,114,728	0.8%	( 0.8%) - 2.4%	10.7%	0.0%
Optometry	2.9%	\$945,957	2.8%	( 2.5%) - 8.3%	20.6%	0.0%
Ophthalmology	0.4%	\$604,499	0.3%	( 0.2%) - 1.1%	3.9%	0.0%
Hematology/Oncology	0.2%	\$325,490	0.2%	( 0.2%) - 0.6%	15.8%	0.0%
Clinical Laboratory (Billing Independently)	0.0%	\$0	0.0%	0.0% - 0.0%	4.8%	0.0%
<b>All Provider Types</b>	<b>3.1%</b>	<b>\$84,180,115</b>	<b>0.4%</b>	<b>2.3% - 3.8%</b>	<b>11.8%</b>	<b>0.0%</b>

**C1b: BCBS AR AR/NM/OK/MO/LA 00520/00521/00522/00523/00528**

Carrier Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
All Provider Types With Less Than 30 Claims	3.7%	\$52,342,159	0.7%	2.3% - 5.2%	10.1%	0.0%
Internal Medicine	7.8%	\$39,318,927	2.0%	3.8% - 11.8%	19.5%	0.0%
Family Practice	9.1%	\$29,795,239	3.3%	2.8% - 15.5%	16.7%	0.0%
Cardiology	5.2%	\$16,290,987	2.2%	0.9% - 9.6%	20.2%	0.0%
Diagnostic Radiology	5.3%	\$13,131,320	2.7%	( 0.0%) - 10.7%	14.7%	0.0%
Hematology/Oncology	2.0%	\$8,241,480	1.4%	( 0.8%) - 4.8%	2.3%	0.0%
General Surgery	6.0%	\$6,016,705	3.9%	( 1.7%) - 13.6%	9.3%	0.0%
Emergency Medicine	5.8%	\$5,123,371	2.7%	0.5% - 11.0%	27.1%	0.0%
Ophthalmology	1.4%	\$4,448,658	0.9%	( 0.3%) - 3.1%	4.7%	0.0%
Orthopedic Surgery	2.6%	\$3,977,100	1.1%	0.5% - 4.7%	9.0%	0.0%
Chiropractic	10.8%	\$2,760,712	6.1%	( 1.2%) - 22.9%	36.7%	0.0%
Podiatry	3.0%	\$2,046,706	1.8%	( 0.5%) - 6.6%	23.8%	0.0%
General Practice	4.4%	\$1,998,570	3.6%	( 2.6%) - 11.4%	22.2%	0.0%
Clinical Laboratory (Billing Independently)	1.3%	\$1,425,863	1.3%	( 1.2%) - 3.7%	9.2%	0.0%
Ambulance Service Supplier (e.g., private ambulance companies, funeral homes)	0.5%	\$1,073,611	0.4%	( 0.3%) - 1.4%	36.8%	0.0%
Optometry	2.3%	\$1,047,912	2.4%	( 2.3%) - 7.0%	4.0%	0.0%
<b>All Provider Types</b>	<b>4.3%</b>	<b>\$189,039,321</b>	<b>0.5%</b>	<b>3.3% - 5.4%</b>	<b>14.1%</b>	<b>0.0%</b>

**C1c: CIGNA ID 05130**

Carrier Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
All Provider Types With Less Than 30 Claims	2.0%	\$1,339,648	0.5%	1.1% - 2.9%	12.2%	0.0%
Family Practice	5.8%	\$1,065,404	1.6%	2.6% - 9.0%	15.2%	0.0%
Internal Medicine	4.9%	\$653,582	1.3%	2.4% - 7.5%	17.8%	0.0%
Chiropractic	14.3%	\$447,227	4.9%	4.7% - 23.8%	40.3%	0.0%
Cardiology	3.1%	\$420,834	1.4%	0.5% - 5.8%	9.0%	0.0%
Physician Assistant	8.1%	\$409,124	3.1%	2.0% - 14.1%	11.1%	0.0%
Physical Therapist in Private Practice	2.2%	\$173,974	1.3%	( 0.4%) - 4.8%	12.5%	0.0%
Emergency Medicine	3.2%	\$145,874	1.8%	( 0.3%) - 6.7%	10.0%	0.0%
Urology	1.0%	\$106,963	0.6%	( 0.2%) - 2.3%	1.0%	0.0%
Nurse Practitioner	4.7%	\$79,027	2.7%	( 0.5%) - 9.9%	19.2%	0.0%
Dermatology	1.9%	\$60,440	1.3%	( 0.7%) - 4.5%	8.6%	0.0%
Diagnostic Radiology	0.3%	\$38,022	0.2%	( 0.0%) - 0.6%	4.8%	0.0%
Ophthalmology	0.2%	\$29,152	0.2%	( 0.2%) - 0.6%	2.0%	0.0%
Optometry	0.7%	\$20,079	0.7%	( 0.6%) - 2.0%	13.2%	0.0%
Clinical Laboratory (Billing Independently)	0.2%	\$9,891	0.1%	( 0.1%) - 0.5%	8.3%	0.0%
Orthopedic Surgery	0.1%	\$4,659	0.1%	( 0.1%) - 0.2%	21.6%	0.0%
Ambulatory Surgical Center	0.0%	\$0	0.0%	0.0% - 0.0%	9.3%	0.0%
Pathology	0.0%	\$0	0.0%	0.0% - 0.0%	16.5%	0.0%
<b>All Provider Types</b>	<b>2.3%</b>	<b>\$5,003,901</b>	<b>0.3%</b>	<b>1.8% - 2.9%</b>	<b>11.3%</b>	<b>0.0%</b>

**C1d: CIGNA NC 05535**

Carrier Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
All Provider Types With Less Than 30 Claims	5.2%	\$33,227,458	2.1%	0.9% - 9.4%	11.7%	0.0%
Internal Medicine	6.2%	\$18,111,185	1.7%	2.9% - 9.5%	16.3%	0.0%
Family Practice	6.4%	\$7,657,220	1.5%	3.4% - 9.4%	16.4%	0.0%
Cardiology	3.4%	\$6,408,569	1.4%	0.6% - 6.2%	12.0%	0.0%
Emergency Medicine	6.7%	\$4,248,898	2.4%	2.0% - 11.5%	10.9%	0.0%
Urology	6.4%	\$3,083,736	3.2%	0.0% - 12.7%	4.2%	0.0%
Orthopedic Surgery	3.5%	\$2,876,438	2.2%	( 0.8%) - 7.9%	25.0%	0.0%
Physician Assistant	6.8%	\$2,624,668	4.6%	( 2.2%) - 15.9%	18.1%	0.0%
Chiropractic	12.1%	\$1,972,652	5.4%	1.5% - 22.7%	29.5%	0.0%
Hematology/Oncology	1.8%	\$1,942,767	0.9%	0.0% - 3.6%	7.6%	0.0%
Optometry	5.9%	\$1,707,244	3.1%	( 0.3%) - 12.0%	28.2%	0.0%
Gastroenterology	3.0%	\$1,651,032	1.9%	( 0.8%) - 6.8%	15.2%	0.0%
Anesthesiology	2.7%	\$1,630,634	2.3%	( 1.7%) - 7.1%	15.1%	0.0%
Diagnostic Radiology	0.8%	\$1,441,955	0.8%	( 0.7%) - 2.3%	2.5%	0.0%
Ophthalmology	0.7%	\$1,271,776	0.5%	( 0.4%) - 1.7%	1.8%	0.0%
Nurse Practitioner	4.7%	\$848,404	2.8%	( 0.7%) - 10.1%	12.7%	0.0%
Ambulance Service Supplier (e.g., private ambulance companies, funeral homes)	0.5%	\$688,661	0.4%	( 0.3%) - 1.3%	10.0%	0.0%
Clinical Laboratory (Billing Independently)	0.2%	\$214,414	0.1%	( 0.1%) - 0.4%	5.2%	0.0%
<b>All Provider Types</b>	<b>3.8%</b>	<b>\$91,607,712</b>	<b>0.7%</b>	<b>2.5% - 5.2%</b>	<b>11.5%</b>	<b>0.0%</b>

**C1e: CIGNA TN 05440**

Carrier Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
All Provider Types With Less Than 30 Claims	2.6%	\$12,744,307	0.5%	1.6% - 3.5%	14.2%	0.0%
Internal Medicine	6.4%	\$11,954,245	1.3%	3.7% - 9.0%	13.1%	0.0%
Cardiology	5.8%	\$9,681,901	2.1%	1.7% - 9.8%	22.8%	0.0%
Urology	21.1%	\$7,829,365	13.0%	( 4.5%) - 46.6%	37.8%	0.0%
Family Practice	3.6%	\$4,788,664	1.1%	1.5% - 5.6%	11.6%	0.0%
Hematology/Oncology	3.7%	\$3,439,139	2.1%	( 0.4%) - 7.9%	15.1%	0.0%
Ambulance Service Supplier (e.g., private ambulance companies, funeral homes)	2.3%	\$2,862,935	2.2%	( 2.0%) - 6.7%	4.6%	0.0%
Gastroenterology	7.3%	\$2,652,610	3.4%	0.7% - 13.8%	7.5%	0.0%
Nurse Practitioner	5.2%	\$2,426,638	1.6%	2.1% - 8.4%	8.7%	0.0%
Emergency Medicine	4.9%	\$2,258,883	1.9%	1.2% - 8.7%	13.3%	0.0%
Pulmonary Disease	6.2%	\$2,068,582	3.5%	( 0.6%) - 13.1%	9.2%	0.0%
Orthopedic Surgery	3.6%	\$1,628,331	1.5%	0.6% - 6.6%	7.2%	0.0%
General Surgery	2.5%	\$1,292,233	1.8%	( 1.0%) - 5.9%	6.4%	0.0%
Dermatology	2.6%	\$950,918	1.8%	( 0.9%) - 6.0%	11.1%	0.0%
Chiropractic	5.6%	\$646,789	3.1%	( 0.6%) - 11.7%	41.4%	0.0%
Diagnostic Radiology	0.5%	\$561,482	0.3%	( 0.0%) - 1.1%	12.6%	0.0%
Ophthalmology	0.6%	\$477,016	0.5%	( 0.3%) - 1.5%	22.3%	0.0%
Clinical Laboratory (Billing Independently)	0.2%	\$102,807	0.2%	( 0.2%) - 0.5%	8.2%	0.0%
Podiatry	0.4%	\$49,384	0.4%	( 0.4%) - 1.1%	32.1%	0.0%
<b>All Provider Types</b>	<b>3.8%</b>	<b>\$68,416,227</b>	<b>0.5%</b>	<b>2.8% - 4.7%</b>	<b>14.6%</b>	<b>0.0%</b>

**C1f: Cahaba AL/GA/MS 00510/00511/00512**

Carrier Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
All Provider Types With Less Than 30 Claims	4.3%	\$50,319,902	1.1%	2.2% - 6.4%	21.5%	0.0%
Internal Medicine	9.4%	\$48,653,191	1.4%	6.6% - 12.1%	18.4%	0.0%
Family Practice	8.7%	\$21,299,713	1.9%	5.0% - 12.3%	22.9%	0.0%
Cardiology	5.7%	\$21,138,857	1.7%	2.3% - 9.1%	20.0%	0.0%
Orthopedic Surgery	8.4%	\$12,664,058	3.7%	1.0% - 15.7%	17.8%	0.0%
Pulmonary Disease	9.9%	\$9,286,467	4.8%	0.4% - 19.3%	12.2%	0.0%
Nephrology	11.4%	\$9,025,301	7.5%	( 3.2%) - 26.0%	33.0%	0.0%
Emergency Medicine	5.8%	\$7,090,258	2.0%	1.8% - 9.8%	12.0%	0.0%
General Surgery	4.8%	\$5,531,184	2.7%	( 0.6%) - 10.2%	7.5%	0.0%
Ophthalmology	2.5%	\$4,891,194	2.1%	( 1.5%) - 6.6%	24.7%	0.0%
Urology	3.1%	\$4,583,069	2.0%	( 0.9%) - 7.0%	13.3%	0.0%
Diagnostic Radiology	2.0%	\$4,075,457	1.6%	( 1.0%) - 5.1%	9.9%	0.0%
Podiatry	7.2%	\$4,057,267	2.7%	2.0% - 12.5%	17.3%	0.0%
Hematology/Oncology	1.1%	\$3,311,955	0.8%	( 0.5%) - 2.8%	22.3%	0.0%
Gastroenterology	2.8%	\$2,303,952	2.1%	( 1.3%) - 6.9%	12.2%	0.0%
Anesthesiology	2.1%	\$1,245,543	1.5%	( 0.8%) - 5.0%	7.9%	0.0%
Clinical Laboratory (Billing Independently)	0.7%	\$1,089,499	0.4%	( 0.1%) - 1.6%	7.6%	0.0%
Nurse Practitioner	0.0%	\$0	0.0%	0.0% - 0.0%	6.1%	0.0%
<b>All Provider Types</b>	<b>5.1%</b>	<b>\$210,566,867</b>	<b>0.5%</b>	<b>4.1% - 6.2%</b>	<b>18.5%</b>	<b>0.0%</b>

**C1g: First Coast Service Options FL 00590**

Carrier Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
All Provider Types With Less Than 30 Claims	5.4%	\$139,716,008	1.1%	3.2% - 7.5%	22.0%	0.0%
Internal Medicine	12.1%	\$90,036,697	4.1%	4.1% - 20.0%	25.5%	0.0%
Cardiology	8.4%	\$67,601,169	4.0%	0.5% - 16.4%	17.2%	0.0%
Family Practice	8.3%	\$33,250,647	2.7%	3.0% - 13.5%	19.8%	0.0%
Gastroenterology	11.6%	\$17,793,861	4.8%	2.2% - 20.9%	13.7%	0.0%
Orthopedic Surgery	5.8%	\$15,483,158	2.2%	1.5% - 10.2%	55.0%	0.0%
Clinical Laboratory (Billing Independently)	2.9%	\$11,867,398	1.8%	( 0.5%) - 6.4%	12.0%	0.0%
General Practice	10.2%	\$9,913,993	3.5%	3.2% - 17.1%	53.2%	0.0%
Pulmonary Disease	4.9%	\$8,269,326	2.1%	0.8% - 9.0%	8.3%	0.0%
Podiatry	3.6%	\$7,119,924	2.5%	( 1.4%) - 8.6%	7.7%	0.0%
Hematology/Oncology	0.9%	\$5,968,593	0.5%	( 0.1%) - 1.9%	1.5%	0.0%
Ophthalmology	1.4%	\$5,026,623	0.9%	( 0.3%) - 3.2%	3.1%	0.0%
Urology	3.1%	\$4,915,349	1.5%	0.1% - 6.1%	10.5%	0.0%
Diagnostic Radiology	0.6%	\$2,617,510	0.4%	( 0.2%) - 1.3%	2.8%	0.0%
Psychiatry	4.2%	\$2,552,225	4.0%	( 3.6%) - 12.1%	16.9%	0.0%
Dermatology	0.2%	\$685,653	0.2%	( 0.1%) - 0.5%	3.4%	0.0%
<b>All Provider Types</b>	<b>5.4%</b>	<b>\$422,818,134</b>	<b>0.7%</b>	<b>3.9% - 6.8%</b>	<b>19.2%</b>	<b>0.0%</b>

**C1h: First Coast Service Options CT 00591**

Carrier Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
Internal Medicine	8.2%	\$11,653,802	1.3%	5.7% - 10.8%	13.9%	0.0%
All Provider Types With Less Than 30 Claims	3.4%	\$8,528,382	0.8%	1.7% - 5.0%	10.5%	0.0%
Cardiology	4.0%	\$4,633,471	1.7%	0.7% - 7.3%	8.0%	0.0%
Family Practice	5.5%	\$1,698,035	2.1%	1.4% - 9.6%	7.0%	0.0%
Nurse Practitioner	10.9%	\$1,642,955	4.8%	1.4% - 20.3%	16.8%	0.0%
Orthopedic Surgery	2.9%	\$1,172,719	1.5%	( 0.0%) - 5.8%	9.5%	0.0%
Emergency Medicine	8.4%	\$1,098,091	7.9%	( 7.1%) - 24.0%	26.9%	0.0%
Ambulance Service Supplier (e.g., private ambulance companies, funeral homes)	0.6%	\$589,700	0.4%	( 0.2%) - 1.5%	0.6%	0.0%
Ophthalmology	0.6%	\$572,577	0.3%	( 0.1%) - 1.2%	3.8%	0.0%
Pulmonary Disease	3.4%	\$570,350	1.7%	( 0.0%) - 6.8%	5.7%	0.0%
Hematology/Oncology	0.5%	\$497,454	0.4%	( 0.3%) - 1.3%	1.0%	0.0%
Nephrology	2.0%	\$449,649	1.2%	( 0.3%) - 4.4%	1.9%	0.0%
Physical Therapist in Private Practice	2.8%	\$415,255	2.1%	( 1.3%) - 6.9%	14.7%	0.0%
Diagnostic Radiology	0.2%	\$188,154	0.2%	( 0.2%) - 0.7%	9.7%	0.0%
Clinical Laboratory (Billing Independently)	0.2%	\$168,408	0.1%	( 0.0%) - 0.5%	3.6%	0.0%
Podiatry	0.4%	\$60,623	0.4%	( 0.4%) - 1.1%	8.5%	0.0%
Dermatology	0.0%	\$0	0.0%	0.0% - 0.0%	1.7%	0.0%
Independent Diagnostic Testing Facility (IDTF)	0.0%	\$0	0.0%	0.0% - 0.0%	5.8%	0.0%
<b>All Provider Types</b>	<b>2.9%</b>	<b>\$33,939,626</b>	<b>0.4%</b>	<b>2.2% - 3.6%</b>	<b>8.0%</b>	<b>0.0%</b>

**C1i: BCBS KS/NE/W MO 00650/00655/00651**

Carrier Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
Internal Medicine	12.4%	\$20,797,956	2.6%	7.2% - 17.5%	15.8%	0.0%
All Provider Types With Less Than 30 Claims	2.8%	\$17,897,140	0.7%	1.3% - 4.2%	6.1%	0.0%
Family Practice	11.0%	\$11,992,547	6.1%	( 0.9%) - 22.9%	16.3%	0.0%
Cardiology	3.9%	\$5,242,675	2.0%	0.1% - 7.8%	7.4%	0.0%
Psychiatry	20.3%	\$3,625,389	6.2%	8.1% - 32.5%	20.8%	0.0%
Emergency Medicine	7.6%	\$2,211,175	4.5%	( 1.1%) - 16.4%	12.6%	0.0%
Chiropractic	7.1%	\$1,905,886	2.3%	2.5% - 11.7%	24.8%	0.0%
Ophthalmology	2.4%	\$1,677,412	1.5%	( 0.6%) - 5.4%	7.4%	0.0%
Urology	3.1%	\$1,375,605	1.9%	( 0.7%) - 6.9%	4.2%	0.0%
Diagnostic Radiology	1.6%	\$1,052,491	0.8%	( 0.1%) - 3.2%	5.6%	0.0%
Nurse Practitioner	8.4%	\$966,603	5.0%	( 1.4%) - 18.3%	25.3%	0.0%
Orthopedic Surgery	1.5%	\$939,167	0.9%	( 0.3%) - 3.2%	14.7%	0.0%
Podiatry	0.9%	\$110,984	0.9%	( 0.9%) - 2.6%	27.6%	0.0%
Clinical Laboratory (Billing Independently)	0.2%	\$85,982	0.2%	( 0.1%) - 0.5%	11.1%	0.0%
Optometry	0.0%	\$0	0.0%	0.0% - 0.0%	12.7%	0.0%
<b>All Provider Types</b>	<b>4.8%</b>	<b>\$69,881,012</b>	<b>0.7%</b>	<b>3.3% - 6.2%</b>	<b>9.9%</b>	<b>0.0%</b>

**C1j: BCBS MT 00751**

Carrier Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
All Provider Types With Less Than 30 Claims	2.9%	\$746,820	1.0%	1.0% - 4.8%	8.8%	0.0%
Family Practice	3.2%	\$65,077	1.7%	( 0.1%) - 6.5%	5.3%	0.0%
Internal Medicine	1.6%	\$30,246	1.5%	( 1.2%) - 4.5%	8.8%	0.0%
Diagnostic Radiology	0.0%	\$0	0.0%	0.0% - 0.0%	0.4%	0.0%
<b>All Provider Types</b>	<b>2.7%</b>	<b>\$842,144</b>	<b>0.8%</b>	<b>1.1% - 4.3%</b>	<b>8.1%</b>	<b>0.0%</b>

**C1k: HealthNow NY 00801**

Carrier Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
Internal Medicine	9.3%	\$14,495,467	2.0%	5.4% - 13.2%	19.8%	0.0%
All Provider Types With Less Than 30 Claims	2.6%	\$11,195,890	0.8%	1.0% - 4.3%	14.7%	0.0%
Cardiology	5.2%	\$4,022,063	1.8%	1.6% - 8.8%	10.1%	0.0%
Family Practice	6.1%	\$3,602,430	1.7%	2.8% - 9.3%	17.3%	0.0%
General Surgery	7.6%	\$2,367,920	2.5%	2.7% - 12.4%	24.7%	0.0%
Orthopedic Surgery	6.9%	\$1,738,148	2.9%	1.1% - 12.7%	17.4%	0.0%
Nurse Practitioner	9.5%	\$1,451,424	3.7%	2.3% - 16.7%	22.7%	0.0%
Chiropractic	10.9%	\$1,184,250	4.3%	2.6% - 19.3%	27.6%	0.0%
Physician Assistant	7.4%	\$1,162,572	3.7%	0.2% - 14.6%	22.7%	0.0%
Urology	3.0%	\$1,064,244	2.0%	( 0.9%) - 6.9%	4.9%	0.0%
Ophthalmology	0.9%	\$891,527	0.5%	( 0.1%) - 1.9%	6.4%	0.0%
Ambulance Service Supplier (e.g., private ambulance companies, funeral homes)	1.1%	\$879,655	1.1%	( 1.1%) - 3.3%	5.5%	0.0%
Diagnostic Radiology	0.6%	\$653,322	0.3%	( 0.1%) - 1.3%	13.1%	0.0%
Physical Therapist in Private Practice	2.2%	\$647,257	1.6%	( 0.9%) - 5.2%	12.0%	0.0%
Podiatry	3.0%	\$569,834	2.0%	( 1.0%) - 7.1%	16.6%	0.0%
Clinical Laboratory (Billing Independently)	2.5%	\$422,988	1.9%	( 1.3%) - 6.2%	26.8%	0.0%
Gastroenterology	1.3%	\$406,794	1.3%	( 1.2%) - 3.8%	13.0%	0.0%
Emergency Medicine	0.0%	\$0	0.0%	0.0% - 0.0%	15.7%	0.0%
<b>All Provider Types</b>	<b>3.7%</b>	<b>\$46,755,784</b>	<b>0.5%</b>	<b>2.8% - 4.7%</b>	<b>14.5%</b>	<b>0.0%</b>



**C11: Empire NY 00803**

Carrier Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
All Provider Types With Less Than 30 Claims	4.9%	\$64,943,985	1.1%	2.7% - 7.2%	17.7%	0.0%
Internal Medicine	8.7%	\$41,738,386	1.9%	4.9% - 12.4%	20.5%	0.0%
Physical Therapist in Private Practice	21.6%	\$29,432,943	5.2%	11.3% - 31.8%	29.8%	0.0%
Physical Medicine and Rehabilitation	22.8%	\$17,725,790	10.6%	2.0% - 43.7%	28.5%	0.0%
Cardiology	5.6%	\$17,144,782	1.8%	2.1% - 9.2%	26.5%	0.0%
Family Practice	13.2%	\$14,313,559	3.7%	6.0% - 20.4%	22.5%	0.0%
Orthopedic Surgery	9.9%	\$14,287,929	3.7%	2.8% - 17.1%	23.0%	0.0%
Pulmonary Disease	18.3%	\$11,790,049	5.5%	7.5% - 29.0%	33.1%	0.0%
Urology	14.5%	\$11,133,907	4.7%	5.2% - 23.8%	17.3%	0.0%
Neurology	17.2%	\$9,323,366	5.3%	6.7% - 27.7%	47.5%	0.0%
Podiatry	6.0%	\$7,291,962	2.2%	1.7% - 10.2%	16.6%	0.0%
Gastroenterology	6.7%	\$7,146,088	2.6%	1.6% - 11.8%	18.7%	0.0%
Diagnostic Radiology	2.3%	\$5,932,079	1.5%	( 0.6%) - 5.2%	28.6%	0.0%
Ophthalmology	2.2%	\$5,655,123	1.2%	( 0.2%) - 4.5%	7.2%	0.0%
General Practice	9.1%	\$3,934,654	4.2%	1.0% - 17.3%	18.3%	0.0%
Emergency Medicine	7.9%	\$3,757,291	4.1%	( 0.1%) - 15.9%	28.8%	0.0%
Chiropractic	8.6%	\$2,886,438	6.1%	( 3.3%) - 20.5%	18.7%	0.0%
Clinical Laboratory (Billing Independently)	1.2%	\$1,604,765	0.8%	( 0.3%) - 2.8%	16.5%	0.0%
Dermatology	0.5%	\$678,550	0.4%	( 0.3%) - 1.2%	16.1%	0.0%
Psychiatry	0.0%	\$0	0.0%	0.0% - 0.0%	16.9%	0.0%
<b>All Provider Types</b>	<b>6.8%</b>	<b>\$270,721,647</b>	<b>0.7%</b>	<b>5.6% - 8.1%</b>	<b>20.6%</b>	<b>0.0%</b>

**C1m: Empire NJ 00805**

Carrier Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
All Provider Types With Less Than 30 Claims	7.4%	\$68,318,125	1.6%	4.3% - 10.4%	22.8%	0.0%
Ophthalmology	14.8%	\$34,623,994	12.7%	(10.1%) - 39.6%	31.2%	0.0%
Internal Medicine	8.1%	\$26,124,561	1.5%	5.1% - 11.1%	15.8%	0.0%
Cardiology	7.3%	\$26,066,295	1.6%	4.1% - 10.6%	13.8%	0.0%
Hematology/Oncology	5.6%	\$16,645,133	3.2%	( 0.7%) - 12.0%	6.8%	0.0%
Diagnostic Radiology	7.2%	\$13,611,012	6.5%	( 5.6%) - 20.1%	14.5%	0.0%
Gastroenterology	15.2%	\$10,506,091	4.6%	6.1% - 24.3%	37.4%	0.0%
Family Practice	8.6%	\$8,202,100	3.8%	1.2% - 16.0%	41.3%	0.0%
Clinical Laboratory (Billing Independently)	2.2%	\$6,558,240	1.4%	( 0.5%) - 4.9%	8.0%	0.0%
Pulmonary Disease	6.6%	\$5,589,577	1.5%	3.6% - 9.6%	27.3%	0.0%
Physical Therapist in Private Practice	9.7%	\$5,586,911	4.7%	0.5% - 18.9%	17.5%	0.0%
Orthopedic Surgery	6.2%	\$5,114,646	2.6%	1.2% - 11.3%	15.5%	0.0%
Physical Medicine and Rehabilitation	8.7%	\$4,268,116	3.9%	1.1% - 16.4%	26.0%	0.0%
Ambulance Service Supplier (e.g., private ambulance companies, funeral homes)	3.2%	\$3,530,119	3.1%	( 3.0%) - 9.4%	19.1%	0.0%
Emergency Medicine	4.9%	\$2,928,388	2.6%	( 0.3%) - 10.1%	13.1%	0.0%
Urology	7.5%	\$2,207,191	2.9%	1.8% - 13.3%	28.1%	0.0%
Podiatry	2.1%	\$1,529,594	1.1%	( 0.1%) - 4.2%	16.1%	0.0%
<b>All Provider Types</b>	<b>7.3%</b>	<b>\$241,410,095</b>	<b>1.2%</b>	<b>4.9% - 9.6%</b>	<b>19.6%</b>	<b>0.0%</b>

**C1n: Nordin ND/CO/WY/IA/SD 00820/00824/00825/00826/00889**

Carrier Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
All Provider Types With Less Than 30 Claims	1.6%	\$13,999,894	0.4%	0.7% - 2.5%	8.0%	1.2%
Internal Medicine	9.1%	\$12,929,363	2.2%	4.7% - 13.4%	17.5%	0.0%
Family Practice	8.8%	\$10,483,104	2.2%	4.4% - 13.2%	21.4%	0.0%
Cardiology	4.7%	\$4,395,873	1.9%	1.1% - 8.4%	5.5%	0.0%
Chiropractic	11.5%	\$2,781,769	4.6%	2.4% - 20.5%	21.8%	0.0%
Diagnostic Radiology	2.2%	\$1,999,935	1.3%	( 0.3%) - 4.6%	6.5%	0.0%
Nurse Practitioner	9.8%	\$1,754,232	5.5%	( 0.9%) - 20.5%	10.0%	0.0%
Physical Therapist in Private Practice	6.0%	\$1,530,749	4.3%	( 2.5%) - 14.6%	12.4%	0.0%
Physician Assistant	7.9%	\$1,392,031	4.4%	( 0.7%) - 16.6%	13.6%	0.0%
Clinical Laboratory (Billing Independently)	1.8%	\$723,648	1.2%	( 0.6%) - 4.2%	8.3%	0.0%
Podiatry	2.3%	\$641,179	1.7%	( 1.1%) - 5.7%	9.5%	0.0%
Ophthalmology	0.3%	\$317,860	0.3%	( 0.3%) - 0.8%	3.0%	0.0%
Optometry	0.0%	\$0	0.0%	0.0% - 0.0%	4.3%	0.0%
Orthopedic Surgery	0.0%	\$0	0.0%	0.0% - 0.0%	15.5%	0.0%
<b>All Provider Types</b>	<b>3.1%</b>	<b>\$52,949,636</b>	<b>0.4%</b>	<b>2.3% - 4.0%</b>	<b>9.8%</b>	<b>0.3%</b>

**C1o: Nordan AK/AZ/HI/NV/OR/WA 00831/00832/00833/00834/00835/00836**

Carrier Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
All Provider Types With Less Than 30 Claims	2.0%	\$24,112,331	0.4%	1.2% - 2.8%	13.2%	0.0%
Internal Medicine	6.3%	\$12,517,752	1.6%	3.2% - 9.4%	21.6%	0.0%
Family Practice	5.6%	\$6,342,026	1.4%	2.8% - 8.4%	11.8%	0.0%
Cardiology	3.1%	\$5,607,348	1.4%	0.4% - 5.8%	8.1%	0.0%
Diagnostic Radiology	3.0%	\$3,865,674	2.3%	( 1.4%) - 7.5%	9.6%	0.0%
Chiropractic	15.3%	\$3,102,757	5.7%	4.2% - 26.4%	37.5%	0.0%
Emergency Medicine	4.1%	\$2,436,885	2.4%	( 0.5%) - 8.8%	20.1%	0.0%
Nurse Practitioner	8.2%	\$2,284,351	3.6%	1.2% - 15.2%	16.4%	0.0%
Ophthalmology	0.8%	\$1,663,733	0.8%	( 0.8%) - 2.4%	20.9%	0.0%
Physical Therapist in Private Practice	4.4%	\$1,524,730	2.9%	( 1.3%) - 10.2%	24.4%	0.0%
Dermatology	2.3%	\$1,239,344	1.8%	( 1.3%) - 5.8%	7.2%	0.0%
Clinical Laboratory (Billing Independently)	0.5%	\$265,657	0.5%	( 0.5%) - 1.6%	16.3%	0.0%
<b>All Provider Types</b>	<b>2.8%</b>	<b>\$64,962,588</b>	<b>0.4%</b>	<b>2.1% - 3.6%</b>	<b>14.7%</b>	<b>0.0%</b>

**C1p: HGSA PA 00865**

Carrier Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
All Provider Types With Less Than 30 Claims	3.4%	\$31,191,214	1.1%	1.2% - 5.6%	12.5%	0.0%
Cardiology	5.7%	\$19,716,920	2.6%	0.5% - 10.8%	16.6%	0.0%
Internal Medicine	5.7%	\$18,590,005	1.7%	2.4% - 9.0%	14.1%	0.0%
Diagnostic Radiology	5.7%	\$9,273,174	5.3%	( 4.7%) - 16.1%	11.0%	0.0%
Family Practice	4.6%	\$8,671,608	1.1%	2.3% - 6.8%	12.8%	0.0%
Gastroenterology	11.4%	\$5,927,764	5.9%	( 0.1%) - 22.9%	27.6%	0.0%
General Surgery	8.7%	\$5,541,419	4.0%	0.8% - 16.6%	20.4%	0.0%
Emergency Medicine	5.1%	\$4,026,114	2.1%	1.0% - 9.2%	8.3%	0.0%
Ophthalmology	1.8%	\$3,391,257	1.0%	( 0.2%) - 3.9%	2.8%	0.0%
Orthopedic Surgery	2.6%	\$2,913,654	1.2%	0.3% - 4.9%	7.9%	0.0%
General Practice	7.7%	\$2,011,889	3.2%	1.5% - 13.9%	19.6%	0.0%
Podiatry	2.6%	\$1,873,470	1.6%	( 0.6%) - 5.7%	9.5%	0.0%
Urology	2.3%	\$1,827,185	1.2%	0.0% - 4.7%	4.6%	0.0%
Clinical Laboratory (Billing Independently)	1.2%	\$1,069,678	1.1%	( 1.0%) - 3.3%	3.8%	0.0%
Chiropractic	5.1%	\$843,653	3.2%	( 1.2%) - 11.5%	19.9%	0.0%
Pulmonary Disease	1.2%	\$728,158	1.2%	( 1.1%) - 3.6%	15.4%	0.0%
Hematology/Oncology	0.2%	\$288,810	0.2%	( 0.2%) - 0.7%	3.3%	0.0%
Ambulance Service Supplier (e.g., private ambulance companies, funeral homes)	0.0%	\$0	0.0%	0.0% - 0.0%	17.2%	0.0%
Psychiatry	0.0%	\$0	0.0%	0.0% - 0.0%	13.1%	0.0%
<b>All Provider Types</b>	<b>3.8%</b>	<b>\$117,885,973</b>	<b>0.6%</b>	<b>2.6% - 5.0%</b>	<b>12.3%</b>	<b>0.0%</b>

**C1q: BCBS AR RI 00524**

Carrier Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
Internal Medicine	9.2%	\$3,468,490	1.6%	6.1% - 12.3%	16.9%	0.0%
Ambulance Service Supplier (e.g., private ambulance companies, funeral homes)	9.4%	\$1,972,608	4.7%	0.2% - 18.6%	25.3%	0.0%
All Provider Types With Less Than 30 Claims	3.3%	\$1,825,777	0.8%	1.8% - 4.8%	12.8%	0.0%
Cardiology	5.3%	\$937,827	1.5%	2.3% - 8.3%	13.3%	0.0%
Physical Therapist in Private Practice	9.7%	\$447,097	3.9%	2.0% - 17.4%	23.6%	0.0%
Family Practice	9.1%	\$388,785	2.3%	4.6% - 13.6%	21.7%	0.0%
Psychiatry	11.6%	\$284,124	6.5%	( 1.1%) - 24.3%	12.8%	0.0%
Emergency Medicine	4.3%	\$283,029	1.7%	0.9% - 7.7%	20.0%	0.0%
General Surgery	3.5%	\$217,326	1.8%	( 0.0%) - 7.1%	24.1%	0.0%
Chiropractic	22.1%	\$216,062	8.8%	4.8% - 39.4%	53.7%	0.0%
Diagnostic Radiology	1.6%	\$202,384	0.8%	0.1% - 3.1%	24.3%	0.0%
Gastroenterology	4.0%	\$197,752	2.4%	( 0.7%) - 8.8%	12.7%	0.0%
Urology	2.7%	\$173,060	1.8%	( 0.7%) - 6.2%	13.6%	0.0%
Podiatry	2.0%	\$107,315	1.3%	( 0.6%) - 4.5%	13.3%	0.0%
Ophthalmology	0.5%	\$75,917	0.5%	( 0.5%) - 1.4%	9.9%	0.0%
Orthopedic Surgery	1.0%	\$62,481	1.0%	( 0.9%) - 2.9%	19.9%	0.0%
Dermatology	0.8%	\$34,463	0.6%	( 0.4%) - 2.1%	6.8%	0.0%
Clinical Laboratory (Billing Independently)	0.0%	\$3,159	0.0%	( 0.0%) - 0.1%	20.5%	0.0%
<b>All Provider Types</b>	<b>4.9%</b>	<b>\$10,897,655</b>	<b>0.6%</b>	<b>3.7% - 6.2%</b>	<b>17.0%</b>	<b>0.0%</b>

**C1r: Palmetto SC 00880**

Carrier Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
All Provider Types With Less Than 30 Claims	3.7%	\$11,178,862	0.8%	2.2% - 5.3%	25.3%	0.0%
Internal Medicine	9.3%	\$10,869,255	2.8%	3.9% - 14.8%	18.0%	0.0%
Ambulance Service Supplier (e.g., private ambulance companies, funeral homes)	7.5%	\$6,155,514	3.5%	0.8% - 14.3%	17.3%	0.0%
Family Practice	6.3%	\$5,472,323	2.5%	1.4% - 11.2%	13.8%	0.0%
Cardiology	5.4%	\$4,702,040	1.6%	2.2% - 8.5%	15.4%	0.0%
Pulmonary Disease	9.1%	\$2,081,107	5.1%	( 0.8%) - 19.0%	20.8%	0.0%
Chiropractic	24.2%	\$1,376,797	7.4%	9.7% - 38.8%	40.5%	0.0%
Ophthalmology	1.9%	\$1,261,497	1.0%	( 0.1%) - 3.9%	6.5%	0.0%
Orthopedic Surgery	3.1%	\$1,173,072	1.2%	0.8% - 5.3%	9.6%	0.0%
Emergency Medicine	5.0%	\$968,015	2.3%	0.5% - 9.5%	28.6%	0.0%
Urology	4.7%	\$846,341	3.3%	( 1.7%) - 11.1%	8.4%	0.0%
Physical Therapist in Private Practice	7.4%	\$841,109	5.0%	( 2.3%) - 17.2%	18.9%	0.0%
General Surgery	2.0%	\$793,163	1.3%	( 0.5%) - 4.5%	29.3%	0.0%
Hematology/Oncology	0.4%	\$367,637	0.3%	( 0.1%) - 0.9%	19.6%	0.0%
Nurse Practitioner	3.7%	\$337,766	3.2%	( 2.5%) - 9.9%	7.7%	0.0%
Dermatology	0.9%	\$313,174	0.5%	( 0.1%) - 1.9%	0.8%	0.0%
Podiatry	2.6%	\$209,956	2.1%	( 1.6%) - 6.8%	20.8%	0.0%
Diagnostic Radiology	0.1%	\$24,449	0.1%	( 0.0%) - 0.2%	12.0%	0.0%
Anesthesiology	0.0%	\$0	0.0%	0.0% - 0.0%	18.3%	0.0%
<b>All Provider Types</b>	<b>4.5%</b>	<b>\$48,972,079</b>	<b>0.6%</b>	<b>3.4% - 5.6%</b>	<b>18.8%</b>	<b>0.0%</b>

**C1s: Palmetto OH/WV 00883/00884**

Carrier Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
All Provider Types With Less Than 30 Claims	4.4%	\$49,184,567	0.8%	2.8% - 6.0%	10.7%	0.0%
Internal Medicine	5.6%	\$19,574,782	1.2%	3.3% - 8.0%	16.7%	0.0%
Family Practice	6.5%	\$13,476,403	1.8%	2.9% - 10.0%	13.9%	0.0%
Cardiology	3.2%	\$10,162,837	1.5%	0.2% - 6.1%	11.1%	0.0%
Orthopedic Surgery	6.3%	\$8,418,117	2.9%	0.7% - 11.9%	12.2%	0.0%
General Surgery	3.4%	\$5,691,015	1.7%	0.0% - 6.7%	3.8%	0.0%
Urology	9.1%	\$4,717,338	4.5%	0.4% - 17.8%	11.0%	0.0%
Chiropractic	7.3%	\$1,442,783	4.2%	( 0.9%) - 15.4%	40.6%	0.0%
Podiatry	1.4%	\$1,014,462	0.9%	( 0.3%) - 3.2%	7.8%	0.0%
Emergency Medicine	0.9%	\$874,053	0.9%	( 0.9%) - 2.8%	6.7%	0.0%
Ophthalmology	0.3%	\$521,336	0.3%	( 0.2%) - 0.9%	4.1%	0.0%
Dermatology	0.5%	\$480,552	0.5%	( 0.5%) - 1.5%	1.1%	0.0%
Clinical Laboratory (Billing Independently)	0.2%	\$173,940	0.2%	( 0.2%) - 0.5%	7.6%	0.0%
Diagnostic Radiology	0.1%	\$126,062	0.1%	( 0.1%) - 0.2%	10.5%	0.0%
Ambulance Service Supplier (e.g., private ambulance companies, funeral homes)	0.0%	\$0	0.0%	0.0% - 0.0%	16.8%	0.0%
<b>All Provider Types</b>	<b>3.6%</b>	<b>\$115,858,248</b>	<b>0.4%</b>	<b>2.8% - 4.4%</b>	<b>11.1%</b>	<b>0.0%</b>

**C1t: Trailblazer TX 00900**

Carrier Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
All Provider Types With Less Than 30 Claims	3.3%	\$53,022,345	1.0%	1.4% - 5.1%	17.3%	0.0%
Internal Medicine	11.3%	\$50,881,158	1.7%	7.9% - 14.6%	27.2%	0.0%
Family Practice	9.4%	\$28,748,735	2.1%	5.4% - 13.4%	28.7%	0.0%
Ambulance Service Supplier (e.g., private ambulance companies, funeral homes)	6.6%	\$15,254,796	4.6%	( 2.4%) - 15.5%	19.7%	0.0%
Hematology/Oncology	1.9%	\$12,317,591	0.9%	0.2% - 3.6%	5.5%	0.0%
Gastroenterology	9.8%	\$11,361,161	3.4%	3.2% - 16.5%	13.5%	0.0%
Nephrology	7.2%	\$11,224,682	4.2%	( 1.1%) - 15.5%	10.7%	0.0%
Pulmonary Disease	8.4%	\$9,593,620	3.3%	1.8% - 15.0%	17.1%	0.0%
Cardiology	2.0%	\$7,740,052	0.7%	0.5% - 3.4%	9.5%	0.0%
Emergency Medicine	8.7%	\$7,188,531	3.5%	1.9% - 15.5%	15.7%	0.0%
Orthopedic Surgery	3.3%	\$5,079,470	2.0%	( 0.5%) - 7.1%	44.6%	0.0%
Podiatry	9.0%	\$4,879,603	4.8%	( 0.4%) - 18.4%	47.1%	0.0%
Clinical Laboratory (Billing Independently)	1.4%	\$3,077,134	0.8%	( 0.1%) - 2.9%	7.7%	0.0%
Diagnostic Radiology	1.3%	\$2,922,760	1.2%	( 1.1%) - 3.6%	6.0%	0.0%
Ophthalmology	1.6%	\$2,738,201	1.1%	( 0.6%) - 3.7%	18.4%	0.0%
Nurse Practitioner	7.0%	\$2,735,829	5.1%	( 3.1%) - 17.0%	20.8%	0.0%
Chiropractic	7.5%	\$1,622,007	4.1%	( 0.5%) - 15.5%	28.5%	0.0%
Urology	2.2%	\$1,424,942	1.7%	( 1.0%) - 5.4%	13.7%	0.0%
Mass Immunization Roster Billers (Mass Immunizers have to roster bill assigned claims and can only bill for immunizations)	0.0%	\$0	0.0%	0.0% - 0.0%	15.8%	0.0%
<b>All Provider Types</b>	<b>4.5%</b>	<b>\$231,812,618</b>	<b>0.5%</b>	<b>3.5% - 5.6%</b>	<b>17.7%</b>	<b>0.0%</b>

**C1u: Trailblazer MD/DE/DC/VA 00901/00902/00903/00904**

Carrier Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
All Provider Types With Less Than 30 Claims	5.2%	\$41,472,268	1.1%	3.1% - 7.4%	17.0%	0.0%
Internal Medicine	8.1%	\$32,281,625	1.4%	5.3% - 10.9%	20.5%	0.0%
Family Practice	5.6%	\$10,300,214	1.6%	2.5% - 8.8%	15.8%	0.0%
Cardiology	3.5%	\$9,508,809	1.1%	1.3% - 5.7%	5.5%	0.0%
Gastroenterology	10.6%	\$6,610,442	7.6%	( 4.4%) - 25.5%	16.7%	0.0%
Pulmonary Disease	14.9%	\$5,013,116	6.5%	2.2% - 27.7%	37.0%	0.0%
Dermatology	6.7%	\$5,000,086	3.4%	0.0% - 13.4%	30.5%	0.0%
Physical Therapist in Private Practice	6.9%	\$4,774,486	3.4%	0.2% - 13.5%	13.4%	0.0%
Nephrology	5.6%	\$4,633,270	2.4%	0.9% - 10.4%	25.9%	0.0%
Urology	3.1%	\$4,314,109	2.1%	( 0.9%) - 7.1%	6.2%	0.0%
Orthopedic Surgery	2.2%	\$4,051,619	1.3%	( 0.3%) - 4.7%	3.8%	0.0%
Ophthalmology	1.4%	\$3,982,582	0.7%	0.0% - 2.8%	16.1%	0.0%
Chiropractic	25.3%	\$3,632,837	8.3%	9.0% - 41.5%	45.8%	0.0%
Ambulance Service Supplier (e.g., private ambulance companies, funeral homes)	0.9%	\$2,508,962	0.8%	( 0.8%) - 2.5%	16.7%	0.0%
General Surgery	4.6%	\$2,300,979	3.4%	( 1.9%) - 11.2%	18.3%	0.0%
Emergency Medicine	3.3%	\$1,941,813	1.8%	( 0.1%) - 6.8%	25.6%	0.0%
Podiatry	2.7%	\$1,408,252	1.8%	( 0.8%) - 6.1%	14.5%	0.0%
Nurse Practitioner	2.6%	\$727,174	1.4%	( 0.2%) - 5.4%	7.1%	0.0%
Diagnostic Radiology	0.3%	\$684,023	0.2%	( 0.2%) - 0.8%	10.5%	0.0%
Psychiatry	1.7%	\$604,154	1.2%	( 0.7%) - 4.1%	14.3%	0.0%
Clinical Laboratory (Billing Independently)	0.0%	\$25,096	0.0%	( 0.0%) - 0.1%	2.2%	0.0%
<b>All Provider Types</b>	<b>4.3%</b>	<b>\$145,775,915</b>	<b>0.4%</b>	<b>3.4% - 5.1%</b>	<b>15.5%</b>	<b>0.0%</b>

**C1v: Noridian UT 00823**

Carrier Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
All Provider Types With Less Than 30 Claims	2.4%	\$1,203,982	0.8%	0.9% - 3.9%	12.3%	0.0%
Family Practice	10.2%	\$357,525	3.6%	3.1% - 17.3%	14.4%	0.0%
Cardiology	7.7%	\$263,062	4.1%	( 0.2%) - 15.7%	35.0%	0.0%
Internal Medicine	6.2%	\$181,672	4.2%	( 2.0%) - 14.4%	65.6%	0.0%
Diagnostic Radiology	0.5%	\$14,574	0.5%	( 0.5%) - 1.5%	3.4%	0.0%
<b>All Provider Types</b>	<b>3.2%</b>	<b>\$2,020,816</b>	<b>0.7%</b>	<b>1.7% - 4.6%</b>	<b>18.8%</b>	<b>0.0%</b>

**C1w: Triple S, INC. PR/VI 00973/00974**

Carrier Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
Ambulance Service Supplier (e.g., private ambulance companies, funeral homes)	12.4%	\$11,821,476	3.9%	4.7% - 20.2%	22.6%	0.0%
All Provider Types With Less Than 30 Claims	10.7%	\$7,255,810	1.4%	8.0% - 13.5%	24.6%	0.9%
Internal Medicine	16.9%	\$7,021,727	2.1%	12.7% - 21.1%	27.6%	0.0%
Nephrology	37.2%	\$5,525,404	10.6%	16.5% - 57.9%	58.8%	0.0%
General Practice	18.3%	\$3,686,466	2.5%	13.5% - 23.2%	37.3%	0.0%
Cardiology	10.4%	\$2,720,097	4.5%	1.6% - 19.2%	26.2%	0.0%
General Surgery	11.6%	\$1,659,174	3.8%	4.0% - 19.1%	36.3%	0.0%
Urology	12.1%	\$1,083,446	3.4%	5.5% - 18.7%	23.5%	0.0%
Hematology/Oncology	4.3%	\$835,057	2.3%	( 0.3%) - 8.9%	9.5%	0.0%
Physical Medicine and Rehabilitation	9.4%	\$813,059	2.8%	3.9% - 14.9%	23.7%	0.0%
Neurology	13.4%	\$676,169	4.9%	3.9% - 23.0%	19.9%	0.0%
Diagnostic Radiology	2.3%	\$567,760	0.8%	0.7% - 3.8%	16.7%	0.0%
Ophthalmology	3.5%	\$491,348	1.5%	0.6% - 6.5%	17.7%	0.0%
Family Practice	5.8%	\$401,528	2.3%	1.4% - 10.3%	24.1%	0.0%
Gastroenterology	5.9%	\$337,111	3.4%	( 0.8%) - 12.6%	18.2%	0.0%
Physical Therapist in Private Practice	9.8%	\$323,812	5.5%	( 1.0%) - 20.6%	28.1%	0.0%
Pulmonary Disease	5.2%	\$263,247	3.3%	( 1.2%) - 11.6%	11.9%	0.0%
Clinical Laboratory (Billing Independently)	1.1%	\$211,125	0.5%	0.2% - 2.1%	12.9%	0.0%
Podiatry	4.0%	\$133,256	2.6%	( 1.2%) - 9.2%	26.2%	0.0%
Psychiatry	3.2%	\$97,779	3.2%	( 3.0%) - 9.4%	14.1%	0.0%
Pathology	0.0%	\$0	0.0%	0.0% - 0.0%	6.0%	0.0%
<b>All Provider Types</b>	<b>11.1%</b>	<b>\$45,924,849</b>	<b>1.2%</b>	<b>8.8% - 13.4%</b>	<b>24.8%</b>	<b>0.1%</b>



**C1x: GHI NY 14330**

Carrier Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
Internal Medicine	9.0%	\$7,530,181	1.4%	6.3% - 11.6%	23.5%	0.0%
All Provider Types With Less Than 30 Claims	6.1%	\$7,023,709	2.5%	1.2% - 11.0%	21.4%	0.0%
Family Practice	10.1%	\$1,933,445	3.6%	3.1% - 17.2%	24.0%	0.0%
Physical Therapist in Private Practice	10.6%	\$1,813,289	3.5%	3.8% - 17.5%	24.3%	0.0%
Physical Medicine and Rehabilitation	11.3%	\$1,476,647	3.9%	3.6% - 19.0%	18.7%	0.0%
Cardiology	4.3%	\$1,114,571	1.9%	0.5% - 8.1%	18.8%	0.0%
Ophthalmology	3.4%	\$784,835	1.7%	( 0.0%) - 6.8%	16.5%	0.0%
Psychiatry	5.5%	\$468,529	4.1%	( 2.5%) - 13.4%	19.2%	0.0%
Gastroenterology	5.8%	\$413,865	4.5%	( 2.9%) - 14.6%	27.3%	0.0%
Podiatry	1.6%	\$258,460	0.8%	0.1% - 3.1%	19.2%	0.0%
Urology	1.9%	\$153,778	1.4%	( 0.9%) - 4.7%	20.6%	0.0%
Diagnostic Radiology	0.1%	\$41,884	0.1%	( 0.1%) - 0.4%	27.6%	0.0%
Clinical Laboratory (Billing Independently)	0.0%	\$0	0.0%	0.0% - 0.0%	10.3%	0.0%
Portable X-Ray Supplier (Billing Independently)	0.0%	\$0	0.0%	0.0% - 0.0%	20.5%	0.0%
<b>All Provider Types</b>	<b>6.2%</b>	<b>\$23,013,194</b>	<b>0.9%</b>	<b>4.4% - 8.0%</b>	<b>22.0%</b>	<b>0.0%</b>

**C1y: NHIC CA 31140/31146**

Carrier Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
All Provider Types With Less Than 30 Claims	3.4%	\$56,790,336	0.7%	2.1% - 4.6%	13.4%	0.0%
Internal Medicine	6.3%	\$49,254,800	1.3%	3.7% - 8.8%	13.8%	0.0%
Cardiology	5.3%	\$38,849,776	1.1%	3.1% - 7.5%	12.1%	0.0%
Orthopedic Surgery	11.7%	\$26,233,874	3.5%	4.9% - 18.5%	13.2%	0.0%
Family Practice	8.7%	\$21,871,458	2.0%	4.7% - 12.6%	19.2%	0.0%
Pulmonary Disease	9.8%	\$18,146,983	3.4%	3.0% - 16.5%	22.9%	0.0%
Emergency Medicine	8.3%	\$11,248,969	3.0%	2.4% - 14.1%	15.8%	0.0%
Ophthalmology	2.0%	\$7,415,524	1.0%	0.0% - 3.9%	22.5%	0.0%
Psychiatry	7.3%	\$7,151,219	3.8%	( 0.1%) - 14.7%	19.1%	0.0%
Podiatry	5.5%	\$6,930,190	2.4%	0.8% - 10.2%	11.9%	0.0%
Ambulance Service Supplier (e.g., private ambulance companies, funeral homes)	1.8%	\$6,927,704	1.8%	( 1.7%) - 5.3%	10.5%	0.0%
General Practice	6.3%	\$6,668,457	2.7%	1.0% - 11.6%	16.4%	0.0%
Hematology/Oncology	2.2%	\$6,607,235	1.2%	( 0.2%) - 4.6%	11.7%	0.0%
Urology	3.0%	\$5,758,582	1.7%	( 0.3%) - 6.4%	18.3%	0.0%
Physical Therapist in Private Practice	3.8%	\$5,426,922	2.0%	( 0.1%) - 7.7%	16.2%	0.0%
Chiropractic	14.8%	\$4,797,269	7.3%	0.4% - 29.2%	26.8%	0.0%
Pathology	9.5%	\$3,984,374	9.1%	( 8.3%) - 27.2%	25.5%	0.0%
Clinical Laboratory (Billing Independently)	0.4%	\$1,678,752	0.3%	( 0.2%) - 0.9%	4.2%	0.0%
Dermatology	0.8%	\$1,512,893	0.5%	( 0.2%) - 1.7%	11.6%	0.0%
Diagnostic Radiology	0.3%	\$1,138,394	0.3%	( 0.2%) - 0.8%	6.6%	0.0%
<b>All Provider Types</b>	<b>4.2%</b>	<b>\$288,393,710</b>	<b>0.4%</b>	<b>3.5% - 4.9%</b>	<b>13.8%</b>	<b>0.0%</b>

**C1z: NHIC ME/MA/NH/VT 31142/31143/31144/31145**

Carrier Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
All Provider Types With Less Than 30 Claims	3.3%	\$24,669,967	1.0%	1.4% - 5.2%	7.8%	0.0%
Internal Medicine	4.3%	\$12,318,567	0.9%	2.5% - 6.1%	9.8%	0.0%
Ambulance Service Supplier (e.g., private ambulance companies, funeral homes)	4.6%	\$9,063,181	3.3%	( 1.9%) - 11.1%	7.3%	0.0%
Family Practice	9.2%	\$6,898,213	3.0%	3.4% - 15.0%	22.0%	0.0%
Cardiology	2.8%	\$3,881,531	1.0%	0.8% - 4.7%	18.8%	0.0%
Urology	6.0%	\$3,751,946	3.4%	( 0.7%) - 12.7%	6.5%	0.0%
Emergency Medicine	6.5%	\$3,584,383	4.3%	( 1.9%) - 14.8%	18.0%	0.0%
Podiatry	3.9%	\$1,596,063	2.1%	( 0.2%) - 8.0%	10.9%	0.0%
Diagnostic Radiology	1.2%	\$1,448,529	0.9%	( 0.6%) - 2.9%	11.3%	0.0%
Pathology	4.6%	\$1,397,198	4.5%	( 4.2%) - 13.4%	6.7%	0.0%
Psychiatry	3.3%	\$1,362,284	1.5%	0.4% - 6.3%	7.8%	0.0%
Dermatology	3.3%	\$1,337,987	1.6%	0.2% - 6.5%	3.1%	0.0%
Orthopedic Surgery	0.9%	\$1,245,942	0.6%	( 0.3%) - 2.2%	6.8%	0.0%
General Surgery	2.3%	\$1,215,845	1.9%	( 1.4%) - 6.0%	6.0%	0.0%
Chiropractic	6.0%	\$1,104,975	2.5%	1.2% - 10.8%	16.4%	0.0%
Ophthalmology	0.5%	\$966,087	0.3%	( 0.0%) - 1.0%	3.5%	0.0%
Nurse Practitioner	2.6%	\$681,087	1.5%	( 0.3%) - 5.5%	14.1%	0.0%
Physical Therapist in Private Practice	0.8%	\$293,099	0.8%	( 0.7%) - 2.4%	10.2%	0.0%
Clinical Laboratory (Billing Independently)	0.3%	\$123,784	0.3%	( 0.3%) - 0.8%	12.9%	0.0%
<b>All Provider Types</b>	<b>3.3%</b>	<b>\$76,940,669</b>	<b>0.5%</b>	<b>2.3% - 4.2%</b>	<b>9.4%</b>	<b>0.0%</b>

**C2a: WPS WI/IL/MI/MN 00951/00952/00953/00954**

Carrier Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
Internal Medicine	10.7%	\$119,907,873	2.4%	6.0% - 15.4%	24.2%	0.0%
All Provider Types With Less Than 30 Claims	3.4%	\$73,559,986	0.7%	2.0% - 4.7%	17.5%	0.0%
Family Practice	5.7%	\$32,321,246	1.3%	3.2% - 8.3%	9.1%	0.0%
Pulmonary Disease	12.9%	\$19,698,494	5.3%	2.5% - 23.3%	25.4%	0.0%
Cardiology	3.3%	\$15,652,774	1.4%	0.6% - 6.0%	27.3%	0.0%
Orthopedic Surgery	4.1%	\$15,325,515	1.9%	0.3% - 7.8%	14.4%	0.0%
Emergency Medicine	5.4%	\$13,241,348	2.5%	0.5% - 10.3%	9.5%	0.0%
Urology	5.0%	\$11,023,265	2.1%	0.8% - 9.2%	11.1%	0.0%
Chiropractic	9.0%	\$10,975,743	2.8%	3.5% - 14.4%	26.6%	0.0%
Psychiatry	10.9%	\$8,849,693	4.4%	2.2% - 19.5%	14.9%	0.0%
Hematology/Oncology	0.7%	\$4,879,244	0.5%	( 0.2%) - 1.6%	4.1%	0.0%
Diagnostic Radiology	0.5%	\$2,105,795	0.5%	( 0.4%) - 1.4%	8.0%	0.0%
Ophthalmology	0.4%	\$2,068,559	0.3%	( 0.2%) - 1.0%	8.4%	0.0%
Pathology	1.4%	\$1,719,112	1.4%	( 1.3%) - 4.0%	7.1%	0.0%
Clinical Laboratory (Billing Independently)	0.9%	\$1,552,554	0.6%	( 0.3%) - 2.1%	7.6%	0.0%
Podiatry	0.6%	\$1,003,453	0.5%	( 0.4%) - 1.6%	12.9%	0.0%
Ambulance Service Supplier (e.g., private ambulance companies, funeral homes)	0.0%	\$0	0.0%	0.0% - 0.0%	6.2%	0.0%
<b>All Provider Types</b>	<b>4.1%</b>	<b>\$333,884,655</b>	<b>0.5%</b>	<b>3.2% - 5.1%</b>	<b>15.0%</b>	<b>0.0%</b>

**C2b: Noridian AZ/MT/ND/SD/UT/WY Part B MAC Region 3 03102/03202/03302/03502**

Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
Internal Medicine	9.4%	\$18,221,034	2.1%	5.3% - 13.4%	23.4%	0.0%
All Provider Types With Less Than 30 Claims	3.8%	\$17,655,146	1.0%	2.0% - 5.7%	25.7%	0.0%
Family Practice	6.2%	\$7,077,881	1.3%	3.6% - 8.8%	22.3%	0.0%
Cardiology	3.3%	\$6,084,900	1.3%	0.8% - 5.8%	12.8%	0.0%
Orthopedic Surgery	8.1%	\$4,972,032	3.4%	1.5% - 14.7%	14.3%	0.0%
Chiropractic	7.8%	\$2,160,877	3.5%	1.0% - 14.6%	26.1%	0.0%
Emergency Medicine	8.1%	\$1,884,999	4.5%	( 0.6%) - 16.9%	23.5%	0.0%
Urology	4.7%	\$1,823,617	3.6%	( 2.4%) - 11.7%	13.9%	0.0%
Diagnostic Radiology	1.2%	\$1,751,247	0.6%	( 0.0%) - 2.5%	10.6%	0.0%
General Surgery	5.5%	\$1,598,095	3.7%	( 1.8%) - 12.7%	33.8%	0.0%
Dermatology	1.9%	\$1,391,049	1.0%	( 0.1%) - 4.0%	43.5%	0.0%
Podiatry	5.5%	\$1,319,119	4.5%	( 3.3%) - 14.2%	54.4%	0.0%
Nephrology	1.0%	\$1,112,835	1.1%	( 1.2%) - 3.1%	10.3%	0.0%
Ophthalmology	1.2%	\$1,015,166	0.7%	( 0.3%) - 2.6%	20.8%	0.0%
Pulmonary Disease	3.7%	\$924,577	1.7%	0.4% - 7.1%	22.3%	0.0%
Optometry	3.8%	\$648,220	2.7%	( 1.6%) - 9.2%	22.1%	0.0%
Hematology/Oncology	1.2%	\$627,428	0.9%	( 0.6%) - 2.9%	8.0%	0.0%
Physical Therapist in Private Practice	1.9%	\$579,286	1.0%	0.0% - 3.9%	14.9%	0.0%
Nurse Practitioner	4.1%	\$541,488	2.5%	( 0.9%) - 9.0%	16.9%	0.0%
Clinical Laboratory (Billing Independently)	0.3%	\$211,452	0.3%	( 0.2%) - 0.9%	6.0%	0.0%
Pathology	1.3%	\$145,018	1.4%	( 1.4%) - 4.0%	10.2%	0.0%
Physician Assistant	0.4%	\$130,609	0.3%	( 0.1%) - 0.9%	10.4%	0.0%
Gastroenterology	0.2%	\$58,337	0.2%	( 0.2%) - 0.7%	1.7%	0.0%
Anesthesiology	0.0%	\$0	0.0%	0.0% - 0.0%	6.4%	0.0%
<b>All Provider Types</b>	<b>3.8%</b>	<b>\$71,934,410</b>	<b>0.4%</b>	<b>2.9% - 4.6%</b>	<b>20.6%</b>	<b>0.0%</b>

## Appendix C: DME Contractors

### C3a: Palmetto Region C 00885

DMERC Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
Medical supply company not included in 51, 52, or 53	16.7%	\$191,172,329	4.9%	7.1% - 26.3%	20.1%	0.0%
Pharmacy	13.7%	\$132,437,343	3.5%	6.9% - 20.4%	24.5%	0.0%
Medical Supply Company with Respiratory Therapist	7.6%	\$12,625,239	4.3%	( 0.9%) - 16.1%	11.1%	0.0%
All Provider Types With Less Than 30 Claims	1.7%	\$9,179,127	1.3%	( 0.9%) - 4.3%	4.8%	0.0%
<b>All Provider Types</b>	<b>12.3%</b>	<b>\$345,414,038</b>	<b>2.7%</b>	<b>7.0% - 17.5%</b>	<b>18.5%</b>	<b>0.0%</b>

### C3b: CIGNA Government Services MAC Region C 18003

DMERC Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
Pharmacy	9.8%	\$53,604,504	4.2%	1.6% - 18.1%	13.9%	0.0%
Medical supply company not included in 51, 52, or 53	8.1%	\$50,655,885	4.0%	0.3% - 15.8%	17.6%	0.0%
All Provider Types With Less Than 30 Claims	3.0%	\$7,419,619	2.5%	( 1.8%) - 7.9%	8.5%	0.0%
Medical Supply Company with Respiratory Therapist	5.6%	\$5,723,247	2.6%	0.6% - 10.7%	8.5%	0.0%
<b>All Provider Types</b>	<b>7.7%</b>	<b>\$117,403,254</b>	<b>2.4%</b>	<b>3.0% - 12.5%</b>	<b>14.3%</b>	<b>0.0%</b>

### C3c: NHIC DME MAC Region A 16003

Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
Pharmacy	6.7%	\$37,490,606	1.1%	4.6% - 8.8%	12.6%	0.0%
Medical supply company not included in 51, 52, or 53	4.9%	\$27,910,260	1.0%	3.0% - 6.8%	14.9%	0.0%
Medical Supply Company with Respiratory Therapist	3.8%	\$6,612,968	1.0%	1.7% - 5.8%	8.5%	0.0%
All Provider Types With Less Than 30 Claims	7.6%	\$6,574,697	3.5%	0.7% - 14.4%	17.3%	4.6%
Medical supply company with orthotic personnel certified by an accrediting organization	23.7%	\$4,669,632	13.6%	( 2.9%) - 50.4%	23.7%	0.0%
Unknown Supplier/Provider	5.0%	\$678,889	3.2%	( 1.2%) - 11.2%	9.8%	0.0%
<b>All Provider Types</b>	<b>5.9%</b>	<b>\$83,937,052</b>	<b>0.7%</b>	<b>4.6% - 7.2%</b>	<b>13.5%</b>	<b>0.3%</b>

**C3d: National Government Services MAC DME Region B 17003**

Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
Medical supply company not included in 51, 52, or 53	6.2%	\$48,534,131	2.8%	0.7% - 11.7%	14.0%	0.0%
Pharmacy	5.1%	\$45,268,730	0.7%	3.8% - 6.5%	11.1%	0.0%
All Provider Types With Less Than 30 Claims	6.1%	\$11,853,833	2.9%	0.3% - 11.9%	11.5%	0.0%
Medical Supply Company with Respiratory Therapist	5.2%	\$11,806,425	3.2%	( 1.0%) - 11.4%	13.6%	0.0%
Individual orthotic personnel certified by an accrediting organization	0.0%	\$0	0.0%	0.0% - 0.0%	3.6%	0.0%
Medical supply company with prosthetic/orthotic personnel certified by an accrediting organization	0.0%	\$0	0.0%	0.0% - 0.0%	30.3%	0.0%
<b>All Provider Types</b>	<b>5.3%</b>	<b>\$117,463,120</b>	<b>1.1%</b>	<b>3.1% - 7.5%</b>	<b>13.1%</b>	<b>0.0%</b>

**C3e: Noridian Administrative Services DME MAC Region D 19003**

Provider Type	Paid Claims Error Rate				Provider Compliance Error Rate	No Resolution Rate
	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
Medical supply company not included in 51, 52, or 53	16.5%	\$161,435,327	4.7%	7.3% - 25.8%	24.0%	0.0%
Pharmacy	6.9%	\$41,547,411	1.7%	3.6% - 10.2%	11.7%	0.0%
All Provider Types With Less Than 30 Claims	5.1%	\$10,822,059	3.0%	( 0.8%) - 11.0%	37.6%	0.0%
Medical Supply Company with Respiratory Therapist	6.7%	\$8,984,716	3.1%	0.5% - 12.8%	14.2%	0.0%
<b>All Provider Types</b>	<b>11.6%</b>	<b>\$222,789,512</b>	<b>2.6%</b>	<b>6.5% - 16.7%</b>	<b>21.8%</b>	<b>0.0%</b>